



Returns form

Your information.

Full name:	
Contact number:	
Account number:	
Order number:	

The product(s).

Brand:		Product Cat:	
Model:		<small>*Product category - helmets, lights, shorts etc.</small>	

Reason for return.

<input type="checkbox"/>	Item not as described	<input type="checkbox"/>	Doesn't fit
<input type="checkbox"/>	Wrong item arrived	<input type="checkbox"/>	Faulty/ defective
<input type="checkbox"/>	Goods damaged	<input type="checkbox"/>	Other [please fill in below]
<input type="checkbox"/>	Not as expected [don't like]		

Desired action.

<input type="checkbox"/>	Refund	<input type="checkbox"/>	Exchange
<input type="checkbox"/>	Credit	<input type="checkbox"/>	Other [please fill in below]

We can't always guarantee that your desired action can be achieved [for example asking to refund a faulty product that turns out not to be faulty]. However at the end of the day we want you to be out there riding your bike on the right kit so we will always work hard to ensure you are happy with the outcome of our returns process.

Please fill out any additional comments/ descriptions/ requests below:

Customer Signature: _____ Date: ____ / ____ / ____